



UNPARALLELED DEVELOPERS, LLC

WEBSITE SUPPORT PLANS

Basic Plan

\$19/monthly or \$199/yearly

- Content updates (up to 3 updates per month)
- Daily database and filesystem backups
- Weekly WordPress plugin and theme updates
- Core WordPress updates
- Monthly speed/performance checks
- Monthly broken link management
- Email and phone support
- Basic Security Monitoring

Better Plan (Most Popular)

\$49/monthly or \$479/yearly

- All features of the **Basic** plan
- Monthly website report (traffic, suggestions, Google Analytics review)
- Content updates (up to 5 updates per month)
- New page creation (up to 5 pages per month)

Best Plan

\$99/monthly or \$1599/yearly

- All features of the **Better** plan
- Unlimited content updates
- New page creation (7-12 pages per month)
- High priority support
- Personalized SEO consultations



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Website Traffic Report

This report provides you with insights into your website traffic. While it doesn't show exactly who visits your site, it gives you valuable information on the demographics of your visitors, such as their location and the devices they use.

WordPress Plugin Updates

For Websites that we build on WordPress, the website includes plugins are tools that add specific features or functionalities to your website, like contact forms, security enhancements, or SEO tools. These plugins are constantly updated for a couple of important reasons. First, to ensure they remain secure, attackers always try to find vulnerabilities. Second, updates often include new features or improvements to existing ones, which help keep your website running smoothly and efficiently.

SEO Tag Updates

SEO (Search Engine Optimization) tags are pieces of code in your website that help search engines understand the content of your pages. Regular updates to these tags ensure that your website remains optimized for search engines, improving your chances of ranking higher in search results and attracting more visitors.

Speed Performance Checks

We perform regular speed performance checks to ensure your website loads quickly. A fast-loading website provides a better experience for your visitors and can positively impact your search engine rankings. We identify any elements that might be slowing your site down and take steps to improve its speed.

Broken Link Management

Broken links are links on your website that no longer work, leading to error pages. These can negatively impact the user experience and your site's SEO. We regularly check for and fix any broken links to ensure all links on your website are working correctly, providing a seamless experience for your visitors.



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Basic Security Monitoring

Our security monitoring ensures your website is protected from common threats and vulnerabilities. With our **basic** plan, we provide the following:

- **Regular Security Scans:** We perform routine scans of your website to detect and remove any malware, vulnerabilities, or suspicious activity.
- **Firewall Setup:** We set up a basic firewall to prevent unauthorized access and to block malicious traffic from reaching your website.
- **Brute Force Attack Prevention:** We implement measures to guard against brute force attacks by limiting login attempts and ensuring your login page is secure.
- **Automatic Updates for Security Plugins:** We ensure that the security plugins on your website are kept up-to-date, providing the latest protection features.
- **Login Monitoring:** We monitor login activity to detect any unusual or unauthorized login attempts.

This monitoring gives you peace of mind, knowing that your website is regularly checked and safeguarded from the most common threats.

Priority Support

When you choose our **Best** Plan, you gain access to Priority Support, ensuring that your requests are handled with the utmost urgency. Here's what you can expect:

- **Faster Response Times:** Your requests will be prioritized in our support queue, meaning we'll address your issues and updates before standard plan clients. Our goal is to provide same-day responses for urgent matters.
- **Urgent Updates:** For critical issues, such as website outages or urgent content changes, you'll receive immediate attention to resolve the problem quickly and efficiently.
- **Extended Support Hours:** Priority support includes access to support beyond regular business hours, ensuring help is available when you need it most.

With Priority Support, your website's performance and content are always in optimal condition, and any issues are quickly resolved, allowing you to focus on running your business without worrying about technical delays.